

## **Frequently Asked Questions**

#### IS THERE A REGISTRATION FEE?

This is a PLEDGE DRIVE, there is no fee to register but, there is a minimum pledge of \$125 to plunge. The goal is to ask family, friends, co-workers and anyone else to pledge to you and show their support for Special Olympics Alaska!

#### DOES MY WHOLE TEAM NEED TO REGISTER?

Yes, everyone who is wanting to plunge is required to register either online or offline.

#### **HOW MANY PEOPLE CAN BE ON A TEAM?**

There is no limit on how many people can be on a team, however each team member must register and raise the minimum \$125 to plunge.

#### DO I HAVE TO FILL OUT THE WAIVER?

Yes, each plunger must read and sign a waiver prior to plunging. If you have registered online you will sign your waiver electronically. Paper waiver will be available for those who signed-up offline. All plungers under the age of 18 will need the waiver signed by their parent or guardian.

## I REGISTERED ONLINE, WHY DO I HAVE TO CHECK IN?

All plungers are required to check-in the day of the event to ensure all the correct paperwork is completed, waiver is signed and if you have any additional pledges to turn in. This is where you will receive your wristband, which will allow you access to plinger only areas.

#### **CAN I SEND A THANK YOU TO MY DONORS?**

You can send a thank you email by logging into your fundraising page, clicking manage at the upper left on the screen. Once you are in the manage profile you can click on "Thank Donors" > "View Donors" and this will show your donors information if they chose to share it.

# I NEED TO CHANGE MY PHOTO, UPDATE MY GOAL, SEND OUT AN EMAIL OR FORGOT MY USERNAME. WHAT DO I DO?

Please contact Chris Barraza at chris@specialolympicsalaska.org

## THE EVENT IS OVER, BUT I GOT MORE PLEDGES. WHAT DO I DO WITH THEM?

Pledges and donations are accepted at any time for the Polar Plunge, you can either mail or drop them off at our office.

Special Olympics Alaska 3200 Mountain View Drive Anchorage, AK 99501

#### MY TEAM RAISED \$125, CAN WE ALL JUMP?

Each team member is required to raise at least \$125 to plunge, i.e. if you have a team of five your team will need to raise a total of \$625 to plunge.

#### DO I NEED TO BE PART OF A TEAM TO JUMP?

No! You are more than welcome to take the plunge solo!

#### **HOW MANY PEOPLE CAN PLUNGE AT ONCE?**

Normally 4-5 people can plunge together. If the team is larger than 4-5 people you will plunge in waves.

#### **CAN I WEAR A FUN COSTUME?**

Yes! We encourage your to dress up and have fun, this is a family event so please keep that in mind and make your own judgement on costumes. PLEASE, NO BODY PAINT.

#### **CAN I VIEW PHOTOS OF THE EVENT?**

Yes, there will be professional photographers volunteering to capture you "Freezin' for a Reason" and we will make sure to share those photos on our social media accounts.

#### WILL I BE ABLE TO CHANGE AT THE EVENT?

Yes, we will have tents for you to change in.

#### **HOW DO I FIND MY PLUNGE TIME?**

A form will be sent out early December with plunge times.

#### A DONOR WOULD LIKE A RECEIPT?

If a donor pledges to you online, they will receive an email receipt if a valid email was provided. Offline pledges will receive a thank you letter that will serve as a receipt.

#### WHAT IS SO-AK TAX ID #?

Special Olympics Alaska Federal Tax-ID # is 92-0057197

#### WILL THERE BE HOT TUBS ONSITE?

Yes! Waterworks provides us hot tubs so that you can warm up after the plunge!

### SOMEONE WANTS TO PAY WITH A CHECK, WHO DO THEY WRITE IT OUT TO?

Please have all checks payable to: Special Olympics Alaska.

#### **OUESTIONS?**

Contact:

Sarah Arts, President / CEO 907.222.7625 (ext. 629) or sarah@specialolympicsalaska.org

